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8<sup>th</sup> June 2015

Dear Ms Singh

#### **New Hospital at Cramlington – Public Transport Links**

Thank you so much for your letter of 28<sup>th</sup> May.

We are delighted the new C1 Shuttle bus service between Cramlington and the new hospital will serve Station Road Cramlington. However, Station Road is still some way from the station itself, the far side of a busy junction, and quite difficult to find from the Station entrance.

What is needed is for the bus to turn into the A1171, then west into Crow Hall Lane (Nelson Village entrance) then south and around the turning circle (highlighted on attached map). With the turning circle now being yellow lined, there should be no operational objection from Arriva from making this modification. Can I please ask you to re-negotiate with Arriva so this modification to the route is achieved?

Following provision of details concerning the exact stops the bus will serve, the start dates, and bus times or frequencies, we will happily promote it on our website and our station notice board. Meanwhile, we note the NHS has a large banner displayed at Cramlington Station advising of the new hospital and where to visit for what kind of issue. What a pity the banner could not also say "New Bus Service from This Station".

Kindest regards

**Dennis Fancett**

Chair – SENRUG: The South East Northumberland Rail User Group

